

COVID-19 Testing Statement/Luis Serrano

Before the CDC issued its mandates and guidelines in mid-March for COVID-19 infection prevention and control procedures at senior living communities across the country, Sunshine Retirement Living (“Sunshine”) proactively began implementing heightened protocols to help protect our residents and employees. During the past several weeks, we have continued to research and implement additional measures to keep our communities safe, including when and how we could begin testing for COVID-19.

Starting this week, Sunshine will administer Respira-ID test kits to all new residents before they move into one of our communities, as well as to all residents and employees, who are exhibiting symptoms or who may have been exposed to the virus. The tests are produced and distributed by Vikor Scientific™, a high complexity CLIA certified and CAP-accredited molecular diagnostic laboratory based in Charleston, South Carolina. Respira-ID diagnoses over 40 pathogens that are known to cause respiratory illness, including COVID-19. Vikor Scientific will also provide in-depth virtual training to our communities’ nursing staff, who will administer the tests and oversee the shipment of samples back to Vikor Scientific for analysis within 24 hours.

These tests are crucial to helping us monitor, detect and prevent COVID-19 infections within our communities in addition to dozens of other acute respiratory infections that may be the source of similar symptoms. We also continue to implement essential safety protocol at each of our communities, including:

- Residents, who may feel ill or are beginning to exhibit any symptoms, are asked to remain in their apartments and alert their community’s health management team, who will follow all CDC protocols to prevent any illness from spreading.
- Visitation is restricted at all of our Assisted Living and Memory Care communities to protect our most vulnerable seniors. Visitors to our Independent Living communities are limited based on guidelines from the CDC. All people entering the community will be screened at the front door, including residents and staff.
- To alleviate the stress around this situation, each of our communities continue to help facilitate video conferencing and other virtual communication tools between residents and loved ones.
- To enable social-distancing and decrease person-to-person contact, in-room activities are encouraged and all home-made meals are hand-delivered three times a day to resident

apartments. Dining and activities at the Memory Care communities remain in-place as these communities are already in restricted mode.

- To maintain the highest priority of health and safety at each community, we are now hiring and training more staff, especially among those who may have recently lost their jobs due to this unprecedented crisis.
- For those seniors who now seek or need a new home at one of Sunshine's communities, all tours are conducted digitally, and additional strict screening processes are being implemented for new residents to ensure everyone remains as safe as possible.

"We are in this together" has become our country's rallying cry for unity, compassion, patience and strength. At Sunshine Retirement Living, we join together with our residents and employees in this fight against an invisible enemy.

Stay strong, stay safe, and stay healthy.

Sincerely,
Luis Serrano, CEO, Sunshine Retirement Living

NOTICE TO ALL VISITORS

Due to recent community surges of coronavirus and flu season, Sunshine Retirement Living is taking additional precautions to prevent the transmission of illness and protect the health of our residents and staff.

If you are not feeling well – and in particular, if you have a fever, a cough or are experiencing difficulty breathing or shortness of breath – ***or if you recently traveled to an area experiencing a coronavirus outbreak***, we kindly ask that you not visit until you are certain that you are not contagious. The CDC recommends self-isolation for 14 days from exposure

If you have questions, please speak with our Executive Director by calling the community.

Thank you!