

# SUNSHINE RETIREMENT LIVING RE-OPENING SERVICES FOLLOWING PANDEMIC RESTRICTIONS SCHEDULE

## General Guidelines:

1. Employees, residents, and visitors are to wash hands often with soap and water for at least 20 seconds.
2. If soap and water are not readily available, use an alcohol-based hand sanitizer with 60 percent to 95 percent alcohol.
3. All employees, visitors, and re-entering residents will be screened at the entrance of the building.
4. PPE is required to be worn by all employees and visitors. Residents are encouraged to wear masks.
5. A minimum of 6 feet of distance between employees, residents, and visitors will be observed wherever possible, except where essential services and medical services are required.

## **Environmental Attention**

1. Coronavirus is effectively killed with a disinfectant. Disinfecting wipes and hand sanitizer are available in common areas.
2. Employees frequently clean major touchpoints, including doorknobs, handrails, elevator buttons, phones, keyboards, etc.

## In-Person Tours:

***Virtual Tours are now optional for all communities. In-person tours are available where allowed by the state.***

Should a person wish to have an in-person tour, the following steps must be taken:

1. Tours conducted in-person are allowed only where local government bodies have lifted restrictions.
2. Tours are by appointment only and include no more than two (2) guests.
3. All guests must wash their hands upon arrival, have their temperature taken, and wear a mask.
4. A community representative will accompany the guest(s) at all times, while remaining 6 feet apart from each other and from other residents/employees as much as possible.

## Non-Medical and Personal Visitors:

***Visitors are allowed only where state and local regulatory body guidelines have permitted re-opening.***

1. Independent Living, Assisted Living, and Personal Care guests will be limited to two (2) per day. Visitors must arrive at the same time. Visits can be conducted in the resident's private room only.
2. Transitional Assisted Living and Memory Care guests will be limited to two (2) *family* members per resident per day. Family members must arrive at the same time. Visits are made by appointment; private suite residents will have visits in their room, whereas share room residents will have visits in the common areas. The area will be cleaned immediately after the guest leaves.
3. All guests must wash their hands upon arrival, have their temperature taken, and wear a self-provided mask.

## Transportation:

1. Transportation will be by appointment and for essential needs only.
  - a. Grocery (Independent Living, Assisted Living, and Personal Care only)
  - b. Essential medical appointments
2. Residents will have their temperature taken before leaving the community and should wear a mask while away.
3. As much as possible, physical distancing will be maintained in the community bus.
4. Residents will have their temperature taken and use hand sanitizer before re-entering the community.

