

Tracy Reimer: My name is Tracy Reimer and I'm 73. I've been here six and a half years. I have a seizure disorder because of being poisoned with arsenic. The seizures got out of control for home.

Elizabeth Reime...: [00:00:30] He had been in the hospital and was actually still in the intensive care unit. And so, they sat down with me. They said, "We can find someone that their job is to take you to different facilities and you can choose." Copper Canyon was beautiful, it was new. They're well-staffed, and I'm a nurse, so that's really important to me.

Luis Serrano: [00:01:00] Our mission is to provide the seniors in our community with a safe and happy place to call home. We strive to provide a quality environment for them, where they can succeed in making friends and becoming part of our family. The attributes that better define us are people, passion and excellence. People, because our staff is what makes the biggest difference in the lives of our residents. The passion and dedication that they exhibit every day on a daily basis with our residents [00:01:30] is unmatched. And excellence, that's the criteria that we have to provide all our services, all the things that make the resident happy and feeling among family in our community.

Stephen Eatman: When residents come to us, it's typically because something in their life is challenging them holding onto their independence. So what we try to do is offer amenities that allow them to keep their independence, but make their lifestyle a lot easier. So that's our [00:02:00] all-day dining program, that's our 24-hour dedicated staff, transportation, all these other things that are going to help them keep their independence longer.

Elizabeth Reime...: I know he's safe. I come at all times of the day or night. Everybody is welcoming and they're just very gracious.

Tracy Reimer: [00:02:30] The things that I've enjoyed is that I've become very familiar with the staff and they interact with me on a fun basis and then on a serious basis, depending on the mood I'm in, obviously. And so, the staff has been very good about that, letting me do what I want to do, and yet leading me in the direction that they want me to go.