

Mary Carol Rodg...: My name is Mary Carol Rodgers. I'm 88 years old. I've lived at Deer Park almost two years.

Mary Carol Rodg...: My favorite part about living here is that I have a gigantic family. I have great admiration for the staff. They're caring, [00:00:30] loving people. That's the very best thing I can say about them.

Bill Larson: My mother and my sisters and my brother, and I all talked about where to move her and we decided to Novato would be the best place because she's got lots of family here and we looked at a couple of different retirement places and we chose Deer Park because it seemed to be the best spot for mom.

Stephen Eatman: When residents come to us, it's typically because something in their life is challenging them holding onto their independence. So what we [00:01:00] try to do is offer amenities that allow them to keep their independence, but make their lifestyle a lot easier. So, that's our all day dining program, that's our 24 hour dedicated staff, transportation, all these other things that are going to help them keep their independence longer.

Bill Larson: The staff here was really friendly and outgoing; everybody. You walk in and everyone says, "Hello, how are you doing? Can we show you?" It was just a good feeling about the staff really.

Mary Carol Rodg...: [00:01:30] It's a great place.

Bill Larson: The best parts about mom living here at Deer Park is, one she's safe and two she's close.

Luis Serrano: Our mission is to provide the seniors in our community with a safe and happy place to call home. We strive to provide the quality environment for them, where they can succeed in making friends and becoming part of our family.

Luis Serrano: The attributes that better define us are people, passion and excellent. People, [00:02:00] because our staff is what makes the biggest difference in the life of our residents. The passion and dedication that they exhibit every day, on a daily basis with our residents, is unmatched. And excellence, that's the criteria we have to provide all our services, all the things that make the residents happy and feeling among family in our community.

Mary Carol Rodg...: You have absolute freedom to make your own choices here.