

Ruth Dodds: My name is Ruth and I am 102 years old. I have lived at The Haven for a year and a half. Everybody has been most nice.

Chris Weber: After she got out of the hospital from fracturing her ribs, they told me she could not go home without 24/7 care. I felt that this was the nicest, [00:00:30] convenient location for her and I to be. It was an adjustment, but she's doing well.

Well, I like the size. It wasn't so overwhelmingly big that she had her own room and her own bathroom. And the people were very nice. They couldn't have been nicer.

Luis Serrano: Our mission is to provide the seniors in our community with a safe and happy place to call [00:01:00] home. We strive to provide a quality environment for them, where they can succeed in making friends and becoming part of our family.

Stephen Eatman: When residents come to us, it's typically because something in their life is challenging them holding onto their independence. So what we try to do is offer amenities that allow them to keep their independence, but make their lifestyle a lot easier. That's our all-day dining program, [00:01:30] that's our 24 hour dedicated staff, transportation, all these other things that are going to help them keep their independence longer.

Chris Weber: It's important for her to still have her independence. She still is able to get herself wheeled around and dine for her meals, and visit with her friends here. She likes to be outside. She likes to look at the flowers and the garden. She enjoys that the most, being outside.

Luis Serrano: The [00:02:00] attributes that better define us are people, passion and excellence. People because our staff is what makes the biggest difference in the life of our residents. The passion and dedication that they exhibit every day on a daily basis with our residents is unmatched. And excellence, that's the criteria that we have to provide all our services, all the things that make the resident happy and feeling among family in our community.

Chris Weber: [00:02:30] It's just like a family here. They all love my mom. They can't wait to see her and they'll do anything for her.