

Shirley Laurent: My name is Shirley Laurent. I am 69 years old. I've lived at the Landing six months. I've been here for long enough to know I really like living here. It's because the staff is so kind and so uplifting. I like the big TV downstairs, because you get to watch it with other people [00:00:30] who are in the same surrounding as you.

Gayle Gaubert: My sister says it's the happiest she's ever been in her life. And she's not lonesome, she has friends, and she can go and do what she wants.

Luis Serrano: Our mission is to provide the seniors in our community with a safe and happy place to call home. We strive to provide a good environment for them, where they can succeed in making friends and becoming part of our family.

The attributes that better define [00:01:00] us are people, passion, and excellence. People, because our staff is what makes the biggest difference in the lives of our residents. The passion and dedication that they exhibit every day on a daily basis with our residents is unmatched.

And excellence, that's the criteria that we have to provide all our services, all the things that make the residents happy and living among family in our community.

Judy Hamilton: I've been involved here for almost eight years, because my mother-in-law was here. [00:01:30] We did extensive search. We ranked every facility on the West Bank to make sure that we would find exactly what she needed. They've been wonderful with my sister. They spoil you. They tend to go beyond what they have to do. But the main thing was we felt so comfortable with the safety, [00:02:00] that we knew someone would always be within a few yards of her.

Stephen Eatman: When residents come to us, it's typically because something in their life is challenging them holding onto their independence. So what we try to do is offer amenities that allow them to keep their independence, but make their lifestyle a lot easier. So, that's our all-day dining program. That's our 24-hour dedicated staff, transportation, all these other things that are going to help them keep their [00:02:30] independence longer.

Judy Hamilton: We want her to be as independent and self-sustaining as she can, and this environment has given her the means to do that.