

Speaker 1: My name is Eva Mae Plietz, and I'm 93. I have been living here about a year and four months. It was kind of a big decision because I had my own condo that I lived in. My daughter Sandy found the place for me, and I came sight unseen. [00:00:30] But I was real happy with everything. It was really worked out really well.

Speaker 2: When choosing a place for my mom, it was very important that she would be safe, happy, and close by. Having the loving care that she has here at Waterford by the staff and by the members here was very important to me. Walking into Waterford Terrace, I found the very friendly, warm atmosphere, beautiful [00:01:00] surroundings. Everyone, the staff and all of the workers and all of the residents, all had smiles on their faces, and it made me feel very good, like it was the right decision.

Speaker 1: Oh, the staff is wonderful. It's almost like they're part of the family. They're so good, and they do a wonderful job.

Speaker 3: Our mission is to provide the seniors in our community with a safe and happy place to call home. We strive [00:01:30] to provide a quality environment for them, where they can succeed in making friends and becoming part of our family.

Speaker 4: When residents come to us, it's typically because something in their life is challenging them holding on to their independence. So what we try to do is offer amenities that allow them to keep their independence but make their lifestyle a lot easier. So that's our all-day dining program. That's our 24-hour dedicated staff, transportation, all these other things that are going to help [00:02:00] them keep their independence longer.

Speaker 3: The attributes that better define us are people, passion, and excellence. People, because our staff is what makes the biggest difference in the lives of our residents. The passion and dedication that they exhibit every day on a daily basis with our residents is unmatched. Excellence, that's the criteria that we have to provide all our services, all the things that make the resident happy and feeling among family in our community.

Speaker 2: [00:02:30] I have to say that Waterford Terrace has thought of everything. We are all very happy to know that mom has this quality life in her senior years. She's 93, has excellent health. We wanted her to be able to enjoy that. And here at Waterford, we felt was the place for her to be.