

- Garl Neel: Garl Neel. 91 years of age. I've lived here at Country Club Village for three years. My favorite part of Country Club Village is the family atmosphere here and the concern for the residents and the activities they have for the residents, [00:00:30] because I play bean-bag baseball. And they got ladder ball. And the food is great.
- Cindy Neel Hard...: Well, I picked Country Club Village because it's a nice area, very good people, and I really did like the apartments and cottages, just everything. And good for him, because he lived with me for five and a half months, and he needed to be around other people. He's a veteran, so there's a lot of men here from World War [00:01:00] II that he could converse with.
- Luis Serrano: Our mission is to provide the seniors in our community with a safe and happy place to call home. We strive to provide a quality environment for them, where they can succeed in making friends and becoming part of our family.
- Stephen Eatman: When residents come to us, it's typically because something in their life is challenging them holding onto their independence. So what we try to do is offer amenities that allow them to keep their independence [00:01:30] but make their lifestyle a lot easier. So that's our all-day dining program. That's our 24-hour dedicated staff, transportation, all these other things that are going to help them keep their independence longer.
- Luis Serrano: The attributes that better define us are people, passion, and excellence. People, because our staff is what makes the biggest difference in the lives of our residents. The passion and dedication that they exhibit every day on a daily basis with our residents is unmatched. [00:02:00] Excellence, that's the criteria that we have to provide all our services.
- Cindy Neel Hard...: They can have their independence, and I feel like he's safe and well taken care of. It's just overall like a big family.